RALEIGH, N.C. – The disaster recovery center in Pender County is moving to a new location at 1:30 p.m. Tuesday, Oct 16.

The new location is:

**Pender County Agricultural Building Auditorium**
801 S. Walker St.
Burgaw, N.C. 28425

**Open: Monday through Saturday, 9 a.m. to 7 p.m. local time, until further notice**

North Carolina Emergency Management and FEMA will open additional centers in affected counties in the coming days. The centers offer in-person support to individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence.

Representatives from the state, FEMA, the U.S. Small Business Administration, and other organizations are at the centers to explain available assistance programs and help connect survivors with resources that best match their recovery needs.

Disaster survivors can visit any of the centers for assistance. Use the FEMA app, ReadyNC app, or visit FEMA.gov/DRC to view other locations.

Homeowners, renters and businesses should register for disaster assistance before visiting a recovery center. There are several ways to register:

- Go online to DisasterAssistance.gov;
- Use the FEMA mobile app; or
- Call **800-621-3362** (voice, 711 or VRS) or **800-462-7585** (TTY) anytime from 7 a.m. to 11 p.m. local time seven days a week until further notice. Multilingual operators are available.

All recovery centers are accessible to people with disabilities. Centers have assistive technology equipment, such as amplified phones and listening devices for people with hearing
loss and magnifiers for people with vision loss. Video Remote Interpreting is available. In- 
person American Sign Language (ASL) interpreters are available by request by calling or 
texting 202-655-8824. (If possible, please allow 24 hours to schedule an interpreter). The 
centers also have accessible parking, ramps and restrooms.

Survivors may follow these links to access informational videos in American Sign Language:

- Disaster Recovery Centers (ASL): fema.gov/media-library/assets/videos/127259
- Just ask (ASL): fema.gov/media-library/assets/videos/111508
- FEMA assistance does not impact government benefits (ASL): fema.gov/media-
  library/assets/videos/111582
- Requesting an interpreter (ASL): fema.gov/media-library/assets/videos/172199

North Carolina homeowners, renters and business owners in Anson, Beaufort, Bladen, 
Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Greene, Harnett, Hoke, 
Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Orange, Pamlico, 
Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Union, Wayne and Wilson 
counties may apply for disaster assistance for uninsured and underinsured damage and losses 
resulting from Hurricane Florence.

The NC 211 statewide information line can provide callers with nearby shelter, housing and 
other storm-related details. Dial 2-1-1 or 888-892-1162 (TTY), or text Florence to 898211. 
The information line is staffed around the clock to connect North Carolinians to storm 
resources.

For more information on North Carolina’s recovery from Hurricane Florence, visit 
ncts.gov/Florence and FEMA.gov/Disaster/4393. Follow us on Twitter: 
@NCEmergency and @FEMARregion4.

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_FEMA’s mission: Helping people before, during and after disasters._